

## CREATING AN ACCOUNT

**STEP 1.** All purchasing & viewing is accessed on [www.wmpac.live](http://www.wmpac.live). The best browser to use is Google Chrome. Think of it like other online streaming platforms like Netflix or Hulu, just a little smaller in scale :-). You will need to create an account to view content.

**STEP 2.** When you click “Access / Purchase” on an event, our video player will ask you to create an account. You can either do that through Google, Facebook, or you can “sign up” on the top tab on the right where it says “Log In/Sign Up.” Enter a valid email address and create a password.

**STEP 3.** After you create your account, that should then take you to the purchase screen (though sometimes we have noticed you are required to click “Access/Purchase” a second time). Select the single access pass for \$7 or the package for \$13, which is for all three of our summer shows on [wmpac.live](http://wmpac.live). Enter credit card information and submit.

**STEP 4.** Once the payment is received, you will gain access to our video player on [wmpac.live](http://wmpac.live), where the event will be broadcast. Go back to [wmpac.live](http://wmpac.live) at any time to check in. We will open the stream approximately 30 minutes before the event begins.

## ACCESSING & TROUBLESHOOTING LIVESTREAM

**STRATEGY #1 ->** Once you’re at [wmpac.live](http://wmpac.live) (best experienced in the Google Chrome Browser), select the livestream event you’d like. You may have to login again, so have your passwords ready.

**STRATEGY #2 ->** Refresh your browser page (this one has solved a lot for us)

**STRATEGY #3 ->** Try a different device. Computers are the most reliable if you have access to one.

**STRATEGY #4 ->** Restart your computer/device.

And if none of the above strategies have worked for you, we’re so sorry! Send us an email at [wmpacvirtual@gmail.com](mailto:wmpacvirtual@gmail.com). We promise that we are attentive human beings, and not uncaring robots. :-)